



## The Case Study

Hunters were going to a hunting property not booked through IHP and had been mucked around after planning, packing and then driving 10 hours.

- 1 Property owners earning additional income
- 2 Hunter rating system
- 3 15,000+ registered hunters on our system
- 4 We take care of you and your booking
- 5 Access to our 100 elite hunters list

## Case Summary

- Hunters rang us and were disgusted at the condition of the accommodation they were booked to stay at. They couldn't get any satisfaction from the booking agent so they would have had the choice to drive all the way back home. They called IHP to see if we had anything available to them in the area on short notice.

They had hunted through IHP many years before.

## Investigation Process

- We asked them to stay in town and have a coffee and relax while we rang a few property owners to see if this would be possible on such short notice. We felt this would have been very dangerous to drive ten hours and then turn around and drive back another ten hours in the dark.

## Resolution Outcome

- We had a call back from a local property owner within 10 minutes who said they would be happy to have them visit. They would have to realise that they were not expecting anyone for hunting and the quarters would not be spotless. The property owners had commitments with sports for their children that afternoon but if the hunters were happy, they would accommodate them. The hunters were extremely grateful. They emailed and rang the to say what a great time they had and will be rebooking to attend the same property in the future.

## Final Benefit

- The hunters knew that it was going to be a long shot gaining immediate access but was pleasantly surprised we could help them out.

**Frequency of a case like this occurring: Frequently.**

**Especially over long weekends. We always try to accommodate hunters at short notice.**

## About Us

IHP only match premium hunters to your property. All hunters are assessed and rated by our team, by you and other landowners. If a hunter does not match up, we do not provide the booking. Property owners earn good money from an additional asset on their properties.

## Contact Us

PO BOX 35 Laurieton, NSW 2443

**T:** (02) 65 599 888

**W:** [www.westernhunting.com.au](http://www.westernhunting.com.au)

**E:** [hunt@westernhunting.com.au](mailto:hunt@westernhunting.com.au)